

From Grey to Clear: Managing Ambiguous Projects

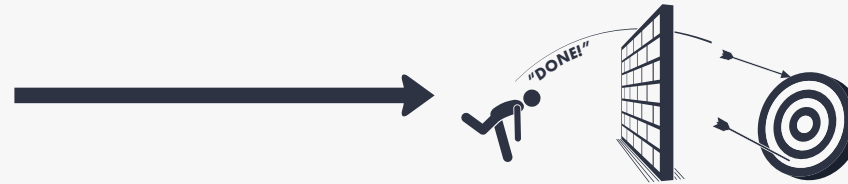
Before

- “What do I need to know in order for this project to be a success?”
- “What’s the worst-case scenario? What are you worried about, so I can take steps to make sure that doesn’t happen?”
- “What’s the best-case scenario? What do I need to be working toward?”
- “What’s your criteria for success? What standards do I have to make sure I hit for you to have confidence?”
- “What micro deadlines and deliverables do we need?”

During

Feedback Loop

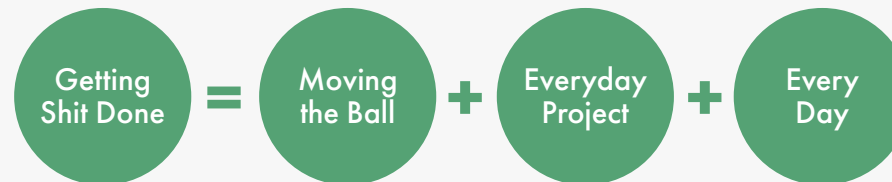
 “Over the Wall” Approach



 Iterative Cycles



Velocity



After

- Take ~20 minutes to reflect and document what worked, what didn’t, and what you’d do differently next time.
- Share this with your team or manager